

# SUNDAY ITODO

TECHNICAL BUSINESS ANALYST AND  
PRODUCT MANAGER



## CONTACTS



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Lagos, Nigeria



## SUMMARY

I'm a results-driven Technical Business Analyst and Product Manager with a strong track record of delivering scalable digital and banking solutions. I specialize in bridging the gap between business and engineering teams, translating complex requirements into clear technical deliverables. With hands-on experience in product research, API integrations, and technical documentation, I've led end-to-end product development across core banking and fintech platforms—driving product efficiency, compliance, and user impact in fast-paced agile environments.



## EDUCATION

### Kogi State University

Bachelor of Science (B.Sc) in Computer Science Anyigba

2014 - 2018



## SKILLS

- **Product Management & Methodologies:** Agile, Scrum, JIRA, QA Testing, UAT, Product Documentation (PRDs, User Stories, Flow Diagrams, Technical Requirements), Market & User Research, UI/UX Management, Stakeholder Management, Vendor Management
- **Design & Prototyping:** Figma, Figjam, Adobe XD
- **Technical Understanding:** API Integrations, Core Banking Solutions, Digital Banking Solutions, Technical Briefs, Software Development Life Cycle (SDLC)
- **Creative & Marketing:** Graphic Design, Social Media Management
- **Tools & Platforms:** Wix, WordPress



## EXPERIENCE

### **Xfunds LTD**

*Lead Product Manager/Technical Business Analyst*  
Lagos, Nigeria

2024 - Present

- Led business and technical analysis for both Core Banking and Digital Banking solutions.
- Conducted deep research and provided comprehensive product documentation including PRDs, user stories, flow diagrams, and technical requirements.
- Managed UI/UX Designers to produce user-centered interface designs aligned with business and compliance needs.
- Oversaw development teams across Backend, Frontend, QA, and DevOps to ensure delivery aligned with specifications and timelines.
- Managed other Product Managers and ensured consistency across documentation, agile processes, and stakeholder reporting.

### **Trupay Limited**

*Product Manager & UI/UX Designer (Contract)*  
Lagos, Nigeria

3 Months

- Designed and documented end-to-end solutions for a digital banking application.
- Developed user stories, flow diagrams, and sketches to support agile delivery.
- Oversaw design and implementation for both customer-facing mobile/web applications and the admin dashboard.
- Collaborated with engineers and third-party service providers to ensure seamless integration and delivery.

### **Exalt Application Ltd**

*UI/UX Designer & Product Analyst*  
Lagos, Nigeria

2022 - 2023

- Delivered a hotel booking application, payment gateway, and courier solution in collaboration with cross-functional teams.
- Conducted market/user research and documented product flows and user journeys.
- Converted product requirements into technical briefs and UI/UX designs to support implementation.

## **Waya Multilinks Technology Ltd**

*Senior Product Manager*

2020 - 2022

Lagos, Nigeria

- Orchestrated the successful launch and end-to-end delivery of four major digital products from conception, including **Mobile/Internet Banking, POS App, Social Media App, and Payment Gateway**. This initiative was critical for **establishing new digital service offerings and expanding market presence**, achieved through seamless coordination across diverse engineering and business teams.
- Defined user stories, system diagrams, and feature requirements based on market analysis and stakeholder input.
- Coordinated with Backend and Frontend engineers, QA, and DevOps teams for full-stack delivery.
- Ensured delivery timelines, quality standards, and business goals were met.

## **Dynamowit LTD**

*Product Manager*

2018 - 2020

Lagos, Nigeria

- Defined product strategy and led the design and rollout of high-impact digital solutions.
- Coordinated with engineers and stakeholders using agile methodology to drive iterative product delivery.
- Managed vendor relationships and supported integration of third-party technology solutions.